



**FOR IMMEDIATE RELEASE**

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Contact: Henry “Hank” Levy

Treasurer-Tax Collector

E-mail: [ttaxpublicmail@acgov.org](mailto:ttaxpublicmail@acgov.org)

## **Alameda County Treasurer-Tax Collector Wants to Reassure Taxpayers that Tax Bills are Correct**

OAKLAND, CA - Alameda County property taxpayers are in the process of receiving their 2024-2025 property tax statements. In this statement, a “Stop and Read” insert indicated that payments were to be made to a San Francisco PO Box; however, the statement had two envelopes with our office’s Oak Street address in Oakland. This is causing confusion with taxpayers.

Treasurer Levy assures us that both addresses are valid. This insert was created at the time of ordering the new envelopes with the County’s supplier. The envelopes were sent directly to the mailing company by the printer; however, the printer did not change the address to the requested post office box, but instead printed the Oak Street address.

The change of address to a San Francisco PO Box was initiated by the Treasurer, with the cooperation of the employee organization, to maximize technology, create greater efficiency and opportunity, and—most importantly—to create more revenue, sending checks directly to our bank’s SF post office box location (a post office box address in Alameda County, would have slowed up the revenue producing affect).

### **BOTH ADDRESSES ARE CORRECT.**

The Treasurer apologizes for this confusion and accepts responsibility. He is committed to look for ways to innovate and make changes that will benefit the county but will take pause to review all aspects of the change to ensure an error of this magnitude does not happen again.

He has given taxpayers the following instructions:

1. Use the enclosed envelopes with the current address of 1221 Oak Street, Room 131, Oakland, CA 94612.
2. Use your own envelopes with the new PO Box Address:  
Alameda County, Secured Property Tax Payments, PO Box 45862, San Francisco, CA 94145-0862.
3. Drop your checks off in person at our office, at 1221 Oak Street, at the front door.
4. **(THIS IS THE METHOD WE PREFER)** Pay on-line at [www.acgov.org/propertytax/](http://www.acgov.org/propertytax/)

Treasurer Levy also points out that the Department has enclosed a new insert in the Tax Statement from “GoGreen Financing,” a new program administered by the State of California to promote energy-efficiency, which is funded by new federal programs. Visit [www.gogreenfinancing.com/alamedacounty](http://www.gogreenfinancing.com/alamedacounty).

In addition, he wants to make sure that any taxpayers who are having difficulty paying their two semi-annual installments, there are monthly payment solutions. Visit [www.acgov.org/propertytax/monthlypayments.htm](http://www.acgov.org/propertytax/monthlypayments.htm).

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